AIM
FIREARM RETAIL SOFTWARE

Gunsmithing

Complete Control from Intake to Handoff

Most POS systems treat service work as an afterthought. AIM's Gunsmithing module was built specifically for firearms repair operations, handling ATF compliance, parts inventory, and customer communication in one integrated system. Document every step from intake to handoff with complete audit-ready records.

How AIM Gunsmithing Delivers

Document Change of Possession - Automatically log ATF-required change of possession when customers drop off and pick up firearms. Maintain audit-ready records with complete serial number tracking.

Streamline Service Tickets - Create service tickets and repair estimates that convert to work orders. Track repairs by serial number and customer history. Generate professional estimates and invoices.

Integrate Parts Inventory - Track parts inventory with automatic COGS. Order special parts for specific repairs. Track parts usage and profitability by job. Apply pricing rules and discounts automatically.

Track Labor & Profitability - Track labor hours and costs by technician. Analyze service profitability by job type. Generate reports on service revenue and margins. Identify your most profitable repair categories.

Manage Work Orders - Create detailed work orders from estimates. Assign jobs to specific technicians. Track work order status from intake to completion. Generate completion certificates and documentation.

Communicate With Customers - Send automated status updates. Generate professional estimates and invoices. Maintain complete repair history by customer. Track warranty work and recurring repairs.

Core Capabilities

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Service Ticket Management

Change of possession tracking, estimates to work orders, serial number tracking

Compliance & Documentation

A&D bound book integration, reacquisition/disposition logging, audit-ready records

Parts Inventory

Automatic COGS tracking, special parts ordering, usage by job tracking

Labor & Profitability

Technician time tracking, job type analysis, margin reporting

Work Order Management

Detailed work orders, technician assignment, status tracking, completion certificates

Customer Communication

Automated status updates, professional estimates, repair history, warranty tracking

Serial Number Tracking

Track firearms through entire repair process, complete chain of custody

Multi-Location

Centralized gunsmithing, location-level performance, consolidated reporting

What Makes AIM Different:

- ⊕ **ATF Compliance** Built In
- ⊕ **Integrated** With Retail
- ⊕ **Real U.S.- Based** Support
- ⊕ **Proven** & Stable

Complete Firearm Ops Software | Customer-Driven Product Improvements | U.S.-Based Support

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